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Docket No.: 03042/000G691-US0  
(PATENT)

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:  
James D. Marks et al.

Application No.: 09/447,259

Art Unit: 3623

Filed: November 23, 1999

Examiner: Romain Jeanty

For: INTERACTIVE SYSTEM FOR MANAGING  
QUESTIONS AND ANSWERS AMONG  
USERS AND EXPERTSSUPPLEMENTAL AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTIONMS Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

## INTRODUCTORY COMMENTS

The present amendment supplements the Response filed on April 1, 2004. Applicants submit herewith a complete listing of the claims for the above-identified U.S. patent application.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Argument: begin on page 29 of this paper.

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**OFFICIAL****DATE:** April 6, 2004**PTO IDENTIFIER:** Application Number 09/447,259  
Patent Number**Inventor:** James D. Mark et al.**MESSAGE TO:** US Patent and Trademark Office**FAX NUMBER:** (703) 305-7687**FROM:** DARBY & DARBY P.C.  
Cheryl Milone Bab**PHONE:** (212) 527-7700**Attorney Dkt. #:** 03042/010G691-USO**PAGES (including Cover Sheet):** 32**CONTENTS:** Supplemental / Amendment in Response to Non-Final Office Action (29 pages);  
Amendment Transmittal (1 page); and  
Certificate of Transmission under 37 CFR 1.8 (1 page).

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**DARBY & DARBY P.C.**  
P.O. Box 5257, New York, New York 10150-5257  
Telephone: (212) 527-7700 Facsimile: (212) 753-6237

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